This Privacy Policy is valid for all information that PAYPORT PLATFORM, S.R.L (“Payport” or the “Company”) receives from users during registration of the demo or live trading accounts and/or during subscription to any services of Payport and/or during visits of the website.

1. Collection and Use of Information

1.1. When providing services to its clients, Payport collects and stores their personal data, information about the use of the Company's products and services, as well as other information related to the Client or allowing them to be identified. Payport collects such information when the Client fills out a questionnaire form on the Company's website or their personal account to open a trading account (real or competitive), when they verify the account, make requests for deposits and withdrawals, perform trading operations, contact technical support, use the Company's products and services, subscribe to the Company's newsletter and news.

1.2. Payport uses this information when concluding a Client Agreement to identify you as a Client of the Company, to resolve financial issues or provide technical support, as well as to be able to contact you if necessary. We may also use the information we collect to inform you about new products or services (available or under review), customer satisfaction surveys, or account updates and for the related purposes of improving the quality of the services provided.

1.3. The list of information that we collect, store, and use includes (but is not limited to): Last name, first name, gender, place of birth, date of birth, citizenship, residential address, phone number, email address, as well as digital copies of documents confirming this information: passport, national identification document, driver's license, utility bill;

- Knowledge about online trading, risks associated with it, data on trading experience;
- Bank account and bank card numbers, data about your e-wallets, sources of funds, as well as digital copies of documents confirming this: bank statements, bank card images, screenshots from online banks and personal accounts in electronic payment systems;
- Numbers of your personal accounts, trading accounts, balance, data on completed trading and non-trading operations;
- Your IP address, location, type and version of your browser and operating system, and information about the devices you use when visiting Payport's websites;
- Information about your actions on Payport's websites, in email newsletters, as well as consent to receive such newsletters;
- Data about contacting Payport's technical support via various communication channels, as well as the content of these requests.

1.4. We will limit the collection of information to what is necessary to administer our business in an effort to provide you with better service.

1.5. Payport does not sell or disclose the personal information about its clients. Payport may transmit the user's personal information to third parties only if:

- It was your wish to disclose this information;
- It is required by the rules of the service provided and defined in the corresponding contract (for example publication of any rankings);
- This is necessary for the provision of our products and services by third parties on the basis of contracts concluded with them;
- It is required by the legislation and / or by the authorities in compliance with legal procedures.

1.6. The list of third parties with whom Payport may share your personal information for the reasons described above:

- Payment systems and banking organizations;
- Government Agencies;
- Third-party service providers;
- Auditors;
- Agents and affiliates who have attracted you to Payport indirectly or directly;
- Persons authorized by you, acting on your behalf and in your interests, or your legal representative;
- Other organizations that help us provide products and services.

1.7. Payport protects with password the client's personal information. The whole network communication in the context of sharing personal information is followed by the SSL encryption. All received information that the client provides is stored on secure servers and only authorized staff have access to this information.

2. Use of Cookies A cookie is a piece of information that is stored on the user's computer by the web browser.

Cookies do not contain the personal identity of any person visiting the Company's website.

Company may use cookies on some pages of the website to improve the content of the website and the Company's services. Cookies also can be used to analyze the traffic on the Company's website. If you do not wish to receive cookies, you can adjust your web browser so that cookies will be declined.

3. Changes in the Privacy Policy Company reserves the right to amend/change this Privacy Policy. Company will inform its clients if there are significant changes happened.

4. Client’s Rights The client has right to inform himself about the personal information received by the Company, the right to change and update his personal information, and the right to prevent unsolicited marketing etc.

5. Contacts If you have any question or concern, please do not hesitate to contact us by email at support@payport.company.